

Morris 4x4 Center's 100% Satisfaction Guarantee

We strive to deliver 100% customer satisfaction. If for any reason you are not completely satisfied with our products, you may return them within 30 days of receipt for full refund, excluding shipping & handling. For a refund, we only require that the item(s) are returned un-used, not installed, in their original packaging, not damaged or missing any parts, including any and all manufacturer's documentation. A restocking fee up to 20% may be assessed on special orders and non-stocked items.

***If the above criteria is met - No RMA number is needed.**

For Exchanges or Items Received Defective, Damaged or Missing Parts

Please call Customer Service at 877-553-5337, Monday through Friday, 8am-6pm
We will work to resolve your situation in the easiest, quickest way possible.

Returns are Easy as 1, 2, 3

1. No Returns will be accepted on merchandise over 90 days.
2. The cost of the return is to be prepaid by the customer.
3. Complete the Return Form, including the return code(s) and make a copy for your records. Place the Return Form inside the package along with the item(s) that are being returned.
4. Completely fill out the Return Shipping Label and affix it to the outside of the package with clear tape.
5. Return your package to Morris 4x4 Center. We highly recommend using UPS or FedEx, who will provide tracking numbers for your returned packages. We recommend insuring your package.

Please note - We do not pay shipping charges involved in returning items.

Return Codes

- A. Wrong Application or Size
- B. Did not like
- C. No longer needed

To return items for reasons not listed, please contact Customer Service 877-553-5337, Monday through Friday, 8am-6pm

The following notes are to be followed closely for your return to go smoothly...

1. Place original package in an outer box to maintain the quality of the original packaging. You may also wrap it in white or brown paper. Please be sure to also put the RMA number clearly on the address label on the outside of the box. Our receiving department will refuse the RMA if this number is not written clearly visible on the label. **DO NOT WRITE ON THE ORIGINAL BOX.** If there is any writing on the original box the returned items will be refused. Do not use duct tape or electrical tape.
2. Please ensure that ALL parts and original product documents are enclosed in the original packaging. This is how we shipped it to you, this is how we expect it back. There will be a restock fee and/or the product may be returned back to you if all parts and original product documents are not in the box.

Unless otherwise instructed, all returns must be sent to:

**Morris 4x4 Center
2031 SW 2nd ST
Pompano Beach, Florida 33069-4632**

Once the package is received the item will be inspected. If there are any problems (i.e. part is used, installed, missing items, etc.) we will send the item back at your expense, if it was not returned due to a warranty or damage issue. We regret that it has been necessary for you to return the item(s). We truly hope that any inconvenience has been kept to a minimum.

CUT HERE

RETURN SHIPPING LABEL

AFFIX TO OUTSIDE OF PACKAGE WITH CLEAR TAPE

NAME		
STREET		
CITY	STATE	ZIP CODE
RMA/Order#		



**MORRIS 4X4 CENTER
2031 SW 2ND STREET
POMPANO BEACH, FL 33069-4632**

CUT HERE

RETURN FORM

PLACE INSIDE PACKAGE

Name			
Street			
City		State	Zip
Phone Including Area Code			
RMA #		Order #	
Item #	Description	Quantity	Return Code